



What to Expect *when we resurface your pool*

Thank you for considering CDC Pools



We bring to your job **decades of experience**, a passion to **innovate and improve** and a commitment to **do the little things right**. We work hard to make your renovation project **as stress-free as possible**. And part of that is helping you understand what to expect. . .



Important things you should know

As we prepare to start your job, there are important things you should know.

First, your project is major construction. We built our company, from the ground up, for pool renovation, **not new construction**. We use hoses and buckets, not backhoes and heavy equipment.

We're used to working around mature vegetation.

That means we're a heck of **a lot less noisy**, dusty and messy than companies that do both new construction and renovation.

But, at times, your backyard will be noisy, dusty and messy. That's simply the nature of this level of construction.



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Steps to minimize any potential inconvenience



Clear the pool area

Move furniture, potted plants or any movable items out of the way.



Shutter up

Close your windows to reduce noise and dust.



Communicate

We do our best to let you know what's going to happen before it does. With schedules that depend on weather, equipment and materials, we can't always do that. And, during our busy season – January through June – you may need to wait a few more days to start your project. So please, if you have a question, call us, before it becomes a concern.



Keep pets inside

Your gate will remain open the entire time our crew is in your backyard. Please make all necessary arrangements.



What happens during construction

There are several stages of construction. The following briefly explains what happens during each.

Pay special attention to the Post Construction Stage, that's when we turn your pool back over into your care.

- Preparation Stage
- Construction Phase
- Your Interior Surface
- Baja Pebble
- Post Construction





Preparation Stage

Before we resurface your pool's interior and begin any additional construction, your pool must be drained and the existing surface prepared. If your pool isn't already empty we drain it into your outside sewer drain or into the street in accordance with the laws of your city. After your pool is drained, **Do Not Turn Your Pool Light On.**

This will burn out the bulb and may even break the lens (pool lights are water cooled). Once the pool is drained we prepare the interior surface. This can take the form of tile cleaning (if you requested this service), **chipout** or **bond coating**. Our goal here is to prepare the surface for proper bonding with the new surface. If we chip out your pool, a crew uses power tools to chip out all the old plaster. Bond coating combines chipping out the top portion of the plaster and power-washing the remaining surface with a super high speed jet spray. Both processes can be noisy. A friendly **heads up** to your neighbors would not be unappreciated. All debris is removed from your yard by bucket.



Construction Phase

The construction phase has two parts: outside the pool first; then inside the pool. We do everything outside the pool first; install tile, re-plumb, install new equipment, redo your deck, add boulders or a water feature or place the barbeque and /or fireplace.

We work outside the pool first to guard against debris falling into and damaging a new interior surface.

The final stage of construction is redoing the interior of your pool with the type and quality of surface you selected. The process varies slightly depending on the surface.





Your Interior Surface

For many people, the first time they see their pool's interior without water is when we resurface it.

Regardless of the surface you select, it is very much a product of nature; basic materials hand smoothed and finished into a naturally imperfect surface.

To achieve this, we first cover your decking with plastic for protection against overspray. Your surface is mixed in our truck and fed under pressure through a hose to your pool where it is sprayed on the interior surface.

Any color you requested is mixed into the batch at the truck.



Your Interior Surface

A crew then **shoots** your pool and we hand trowel the entire surface to smooth and set it. Your garden hose is placed in the pool to begin the filling process and we do a final clean up. It's important to remember: do NOT turn your hose off until the pool is completely full. Doing so will create a permanent ring. If you're concerned the pool might overflow at night or while you're at work, simply slow the flow of the water, but **Do Not** turn the water off until the water reaches the water line tile.



Baja Pebble

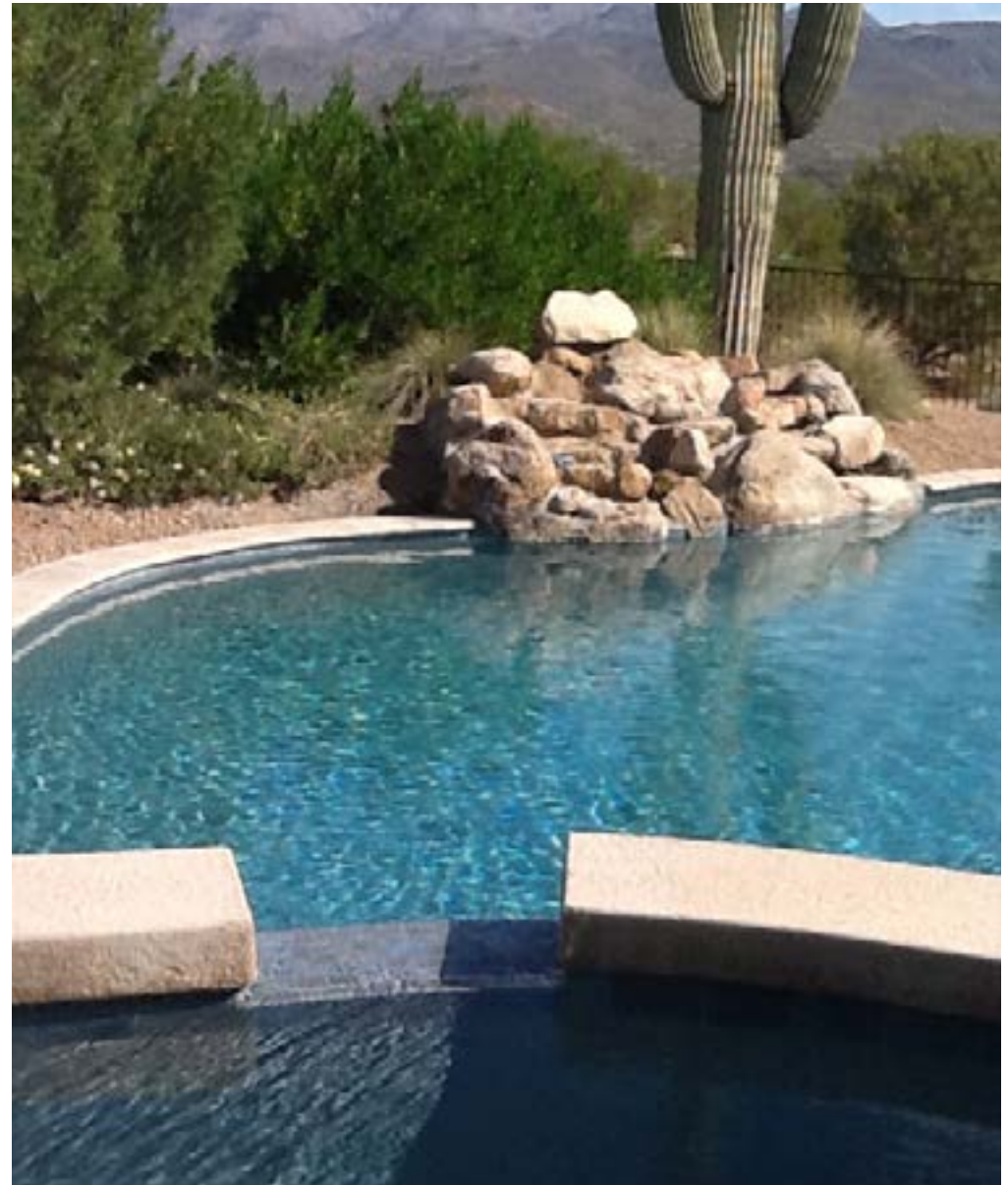
A proprietary blend of cement, pebbles and other strengthening components is mixed at the truck in the color you requested and fed under pressure through a hose to your pool where it is sprayed on the interior surface.

We then hand trowel the entire surface to smooth and set the pebble/ material mix and gently wash the pebbles to expose their natural beauty. We return the next work day to acid wash the surface.

This fully reveals the pebbles and puts the final finish on the surface. Your garden hose is placed in the pool to begin the filling process and we do a final clean up and remove the slurry box (please follow the important pool filling instructions below).

The true beauty of our Baja Pebble surface isn't seen until the pool is filled and the water has a chance to clear and you return your water to proper chemical balance.

So be patient!





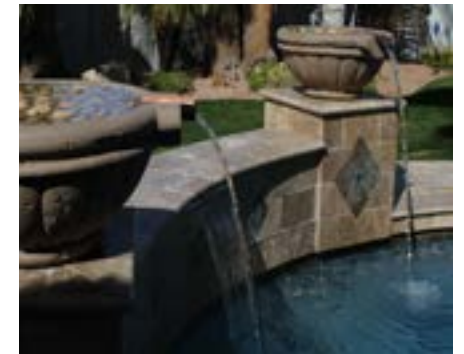
Post Construction

A few things you need to know

When our plaster crew leaves they will place your garden hose in the pool and begin filling it.

Do not turn the water off until the pool is completely full. Completely full means when the pool water reaches the middle of the water line tile or when your surface skimmer is half full of water. If you turn the water off before it's full, a permanent ring may form around the pool. If you feel your pool may overflow at night or when you're at the office, simply slow the water flow or have a neighbor check.

But don't turn the water off! Also, do not wash down or spray the sides. Sudden cooling may damage the plaster.



Post Construction

Do not enter your pool until it is completely full of water. If you have a pet that loves the water, keep it inside. You can damage your new surface if the pool is entered too soon.

After the pool is full you may notice plaster dust at the bottom. This is a normal reaction. However, it's important you brush your pool regularly until the filter has a chance to pull the dust out of the water.

Brush your pool at least four times a day until your filter has cleared the plaster dust from the water.

Run your filter pump 24 hours a day until the water has cleared, checking the pool pressure regularly and backwashing when necessary (when your filter pressure rises 5 to 10 pounds over your normal, clean running pressure).



Begin testing and adding chemicals to balance the water chemistry immediately after your pool is full. Some people prefer to wait to add conditioner until the plaster dust has cleared; it's up to you. Consult your pool service professional or have your water tested at a nearby pool supplies store.





A few things you'll appreciate knowing

It's easy to look out into your yard and only see "a bunch of laborers." The reality is many of our crew have been with us for years, and we work hard to keep them (with a pay and benefits package rarely seen in our industry).

Your pool will be plastered by, in our humble opinion, the finest pool plaster craftsmen in the Southwest.

And one more important thing you should know about our people. All pool companies in the Valley have a busy season and a slow season. Most add temporary workers during the busy season and lay off much of their crew when it gets slow. ***We Don't!*** We run our crews all year round. Same people, same quality, for every job we do. The only thing that changes is our lead time: during our busy season (January through July) you'll just have to wait a bit longer. And you know what?

Our quality is worth a few extra days. . .please be patient.



A few things you'll appreciate knowing

Our material

We buy our cement direct from a family owned and operated cement producer.

That means two things to you: you pay less because we buy for less (we even negotiate our own freight); you get better quality materials (much of what we use are proprietary blends). That's Chris, one of our owners, geeking out at the cement plant.

You'll also appreciate our obsession for quality materials; perhaps not today, but certainly 5, 10 or 15 years from now.

By the way, it took Chris Jones, our co-owner, six months of faxes, emails, samples and negotiation to secure the price we (and you!) now enjoy for cement.

No, it's not just cement.



A few things you'll appreciate knowing

Our material

Those also aren't *just pebbles* we use in our Baja Pebble surfaces either. Chris made two trips to South America to help a family-owned supplier become more efficient (one trip to deliver equipment we bought and gave to them to better control the consistency of pebble size).

Pebbles before and after they find a home in our Baja Pebble surfaces (Santa Barbara Standard shown).

We work behind the scenes and in your backyard to make sure your pool renovation project is a predictable, pleasant experience for you and one we can both be proud of.



We look forward to helping you rediscover the beauty of your backyard and the fun of swimming!



Have pool remodeling on your mind?

**Ask for a pool remodeling
quote now**



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